

MATRIX HOSPITAL

VIRTUAL CLINIC

1



Online Patient Registration

- ▶ **Individual plan** – (Silver/ Gold/ Platinum) – go to www.matrixhospital.com for details.

3



Upload Health Records

- ▶ Type your questions and **upload scanned images** of prescriptions/ medications/ X-rays etc.



2



Search & Select Physicians

- ▶ Select physicians and **view detailed profiles** before online consultation.

4



Consult Online

- ▶ Online consultation enabled through a **secure payment gateway**. All payments are done using credit card/ debit cards.

5



Audio/ Video Chat

- ▶ Requires a webcam/ microphone on the user computer.
- ▶ Email the physician regarding a mutually agreeable time to conference online.
- ▶ Convey your issues/ exchange reports and also seek opinion while on chat.



6



Receive Advise Online

- ▶ **Receive prescriptions** online from physicians after online consultation.
- ▶ **Receive lab/ Imaging tests** online from physicians after online consultation.
- ▶ **SMS notifications** will be sent to your mobile phones upon receiving new prescriptions/new lab/imaging orders.



MEDICAL
CONSULTATION



LAB
SERVICES



PHARMACY
SERVICES



PHYSIOTHERAPY
SERVICES



HOMECARE
PRODUCTS

VIRTUAL CLINIC

7



Avail Home Delivery Services

- ▶ Use Virtual Clinic to contact the hospital lab centers and book a home sample collection agent.
- ▶ Sample collection agents arrive at your doorstep at a designated time to collect your blood samples for testing.
- ▶ Avail lab tests at a discounted price using this portal.
- ▶ Use Virtual Clinic to contact Hospital/ Pharmacy and avail home delivery of medications.
- ▶ Avail discounts on medications using the portal.

8



Online Medical Care Products

- ▶ Use Virtual Clinic to purchase medical care products such as splints/ blood sugar monitors online and at a discounted price.



10



Patient Education

- ▶ Virtual Clinic provides access to exhaustive repository of patient information that is customized to your current clinical condition.

9



QR Code

- ▶ Scan QR Code on the Health Card from your Tablet or Mobile Phone and access all your reports.

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Health Card



VIRTUAL



CLINIC

- ▶ Store health records online.
- ▶ Manage your entire family health remotely.
- ▶ Consult **MATRIX HOSPITAL** physicians from anywhere ONLINE.
- ▶ Save time waiting for your doctor and lab reports.

- ▶ Avail home sample collection and home delivery services.
- ▶ Avail discounts on Lab tests and medications.
- ▶ Obtain information on your current health condition.